



AUSTRALIA'S
TRUSTED
-CHARITY-

ANNUAL REPORT | 2019






maa

AUSTRALIA'S
TRUSTED
-CHARITY-


maa





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**AUSTRALIA'S
TRUSTED
-CHARITY-**

www.maainternational.org.au

1800 100 786





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CHAIRPERSON'S MESSAGE

Assalamu-alaykumWa Rahmatullahi
Wabarakatuhu.

In the name of Allah the Most Merciful
the Most Beneficent.

I am pleased to present Muslim Aid
Australia's (MAA) annual report for
2019. Alhamdulillah, 2019 marked
MAA's 30th anniversary of delivering
humanitarian aid and assistance
to those in need, around the world.
In addition, MAA continued to
increase its emphasis on sustainable
development and livelihood projects,
to encourage self-sufficiency.

The year was filled with many natural
disasters and severe weather-
related calamities in Australia and
across the globe. MAA responded by
undertaking and supporting, amongst
others, Drought and Bushfire Relief
in Australia, Emergency and Winter
Relief in the Middle East, Turkey
and Pakistan, Shelters in Indonesia
following the earthquake/tsunami,
Boreholes in Yemen and Somalia, life
changing Eye Surgery in Kenya and
education to primary and pre-primary
children in South Africa.

These projects were undertaken
alongside our projects and efforts
around Orphan Aid, Ramadan, and
Qurban.

I was thrilled to visit and launch the
MAA International Primary School
in Tanna, Vanuatu. The school
integrates people, natural resources,
construction, the soil and plant and
animal-based activities to work
with nature as opposed to against
it to provide a holistic system of
sustainable humanitarian aid and
development for the community.

This would not have been possible
without the help of Allah(SWT)and you,
our donors, our partners and our team.
Thank you for your continued support,
and for making our mission to improve
and shape the lives of so many
vulnerable families and communities
a reality. Your generosity and support
continues to enable MAA to make a
real difference by delivering high
impact, quality projects.

I would like to express my sincere
thanks and deep appreciation to our
wonderful staff and the Board of
Directors on their ethos, commitment,
set of values and professionalism they
bring to this organisation.

We look forward to the year ahead,
and ask Allah (SWT) in His infinite
Mercy and Wisdom to always guide
and protect MAA and our supporters,
Insha-Allah (Ameen).



Madenia Abdurahman

MAA International | Chairperson



MISSION

To respond to global emergencies in an efficient manner.

To break the cycles of endemic poverty by undertaking smart, ethical, and sustainable solutions that matter.

To restore dignity to the lives of those who have lost everything by promoting the protection of Human Rights.

To bring humanity closer together for global peace and harmony, demonstrating the true Australian Islamic identity.

To bring sustainability to both beneficiaries and MAA.

VISION

To be the essential NGO to our stakeholders, through delivering trustworthy, efficient, smart, impactful and sustainable humanitarian programmes.

VALUES



TRUSTWORTHY

Trusted through Sincerity, Transparency and Accountability in everything we do.



EFFICIENT

Efficiency through lowering overheads, by adopting world-class methodologies and frameworks.



SMART

Undertaking Smart projects that make a difference.



IMPACTFUL

A value that springs from the beautiful Islamic values of Mercy, Peace and Excellence.



SUSTAINABLE

Focusing on humanitarian programmes that make a Sustainable difference.

WHERE WE WORK

35
COUNTRIES



AMOUNT RAISED

\$16.2 M



TOTAL BENEFICIARIES

4,227,264

AMOUNT SPENT

37%

MIDDLE EAST

28%

ASIA

KAZAKHSTAN

TURKEY

LEBANON

PALESTINE

JORDAN

GHANA

SUDAN

CAMEROON

DEMOCRATIC
REPUBLIC OF CONGO

SOUTH AFRICA

ZIMBABWE

MOZAMBIQUE

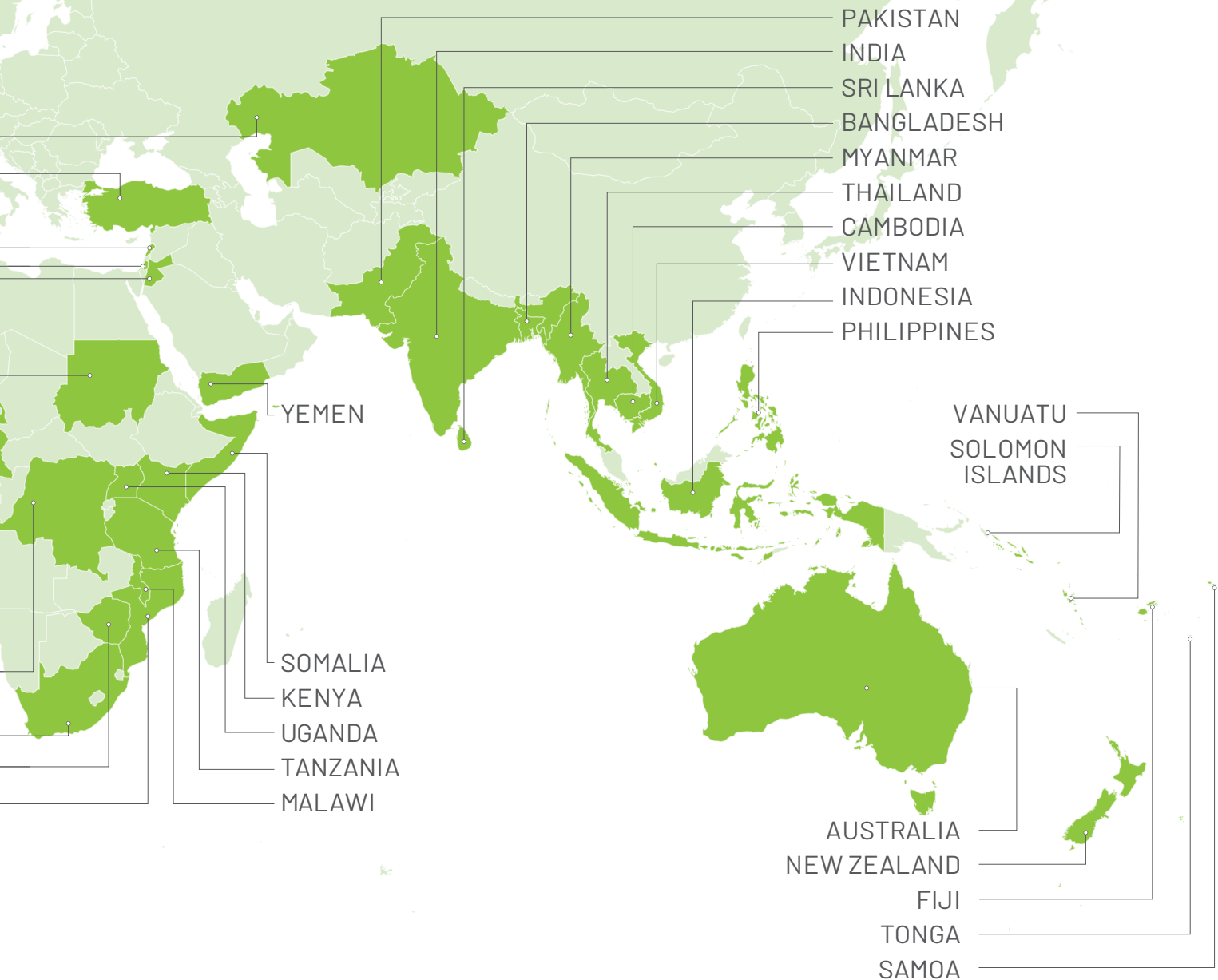
\$ 10,799,917

24%

AFRICA

11%

OCEANIA



2019 REVIEW



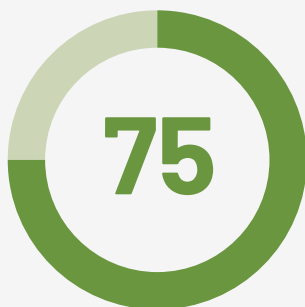
TOTAL SPEND
\$10,799,917

TOTAL BENEFICIARIES
4,227,264



Admin Cost %












The **Administration & Accountability Ratio** is defined as the: total amount spent on administration and accountability activities presented as a percentage of the total revenue.



Project Disbursement Ratio %

Y2019 Project Disbursement Ratio is 75%. Over the past 5 years, the average has been 85%. Extra stringent compliance requirements placed on some field partners may sometimes result in slower disbursements of funds. Such cases are not considered in this calculation.

SPEND AND NUMBER OF BENEFICIARIES BY FUND

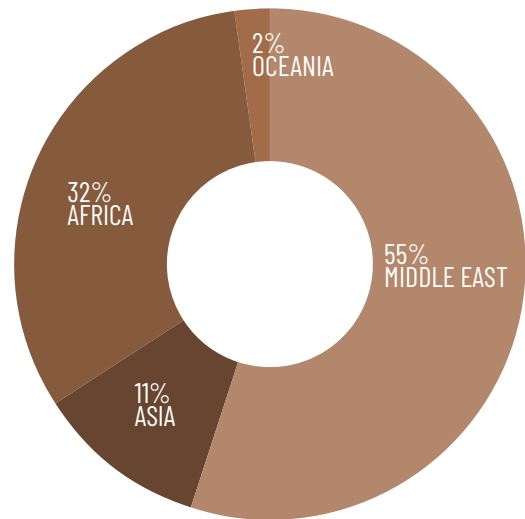
| PROJECTS | SPEND | BENEFICIARIES |
|---|----------------------|------------------|
|  QURBAN | \$ 3,143,806 | 1,487,800 |
|  EMERGENCY | \$ 2,735,703 | 1,501,982 |
|  RAMADAN | \$ 1,546,297 | 538,527 |
|  ORPHAN | \$ 1,039,460 | 17,775 |
|  WATER | \$ 983,065 | 453,090 |
|  SDA | \$ 578,353 | 48,194 |
|  HEALTH | \$ 251,710 | 34,828 |
|  EDUCATION | \$ 238,495 | 5,298 |
|  AQEEQAH | \$ 135,878 | 118,200 |
|  SHELTER | \$ 77,916 | 100 |
|  FOOD | \$ 69,234 | 21,470 |
| TOTAL | \$ 10,799,917 | 4,227,264 |



QURBAN

Qurban is MAA's primary humanitarian Food Aid programme. Traditionally, livestock is sacrificed at the point of distribution and fresh meat is given to the beneficiaries immediately. However, MAA also packs Qurban meat in sustainable, long-shelf-life packages that can be distributed where electricity and refrigeration are absent.

Our focus is to deliver Qurban Food Aid to the most vulnerable people, including widows, orphans, the elderly, internally displaced people, refugees and the poor.



BENEFICIARIES

1,487,800

SPEND

\$ 3,143,806







EMERGENCY

When disaster strikes, it is essential that help and relief aid arrive as quickly as possible. MAA leverages the skills, resources, networks and geographical coverage of our field offices and local NGO partners to provide quick, effective, and efficient assistance and humanitarian aid during disasters.

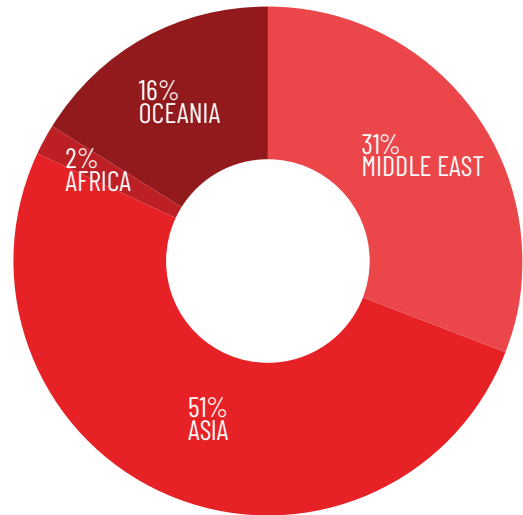
Operational Ethos:

During Emergencies, MAA's operational ethos is based on a holistic humanitarian and development assistance cycle of:

Relief: Provide immediate emergency assistance.

Recovery: Rehabilitate broken lives.

Rebuild: Invest in long-term community development.



BENEFICIARIES

1,501,982

SPEND

\$2,735,703





"So beautiful to see communities collaborating together, and supporting one another in times of need. Seeing the smiles on peoples faces is priceless!! May all the people who have been involved be blessed and rewarded for their time and efforts".

Raheema D



PETERBOROUGH, SA

200,000 kgs
HAYBALES



GOONDIWINDI, NSW

130,000 kgs
HAYBALES



STANTHORPE, QLD

130,000 kgs
HAYBALES



400,000 L
WATER



TAREE, NSW

\$20,000
VOUCHERS

"A big thank you to Muslim Aid Australia for making a difference to the lives of our SA farmers. It is such a fair dinkum gathering of true Aussie spirit seeing so many come together to execute this. What an amazing show of strength and unity in today's hay run."

Lisa V

"From the bottom of our hearts we would like to thank you for the donation of fodder that you guys delivered to the farmers around Stanthorpe. We were one of the lucky ones and will forever be grateful for your support. We could not make it to the pick up day as we were fighting fires. Thank you".

Rebecca B



"Just wanted to send a positive message of thanks and support for your recent drought relief efforts. It is humbling to see Muslims leading good work instead of the negativity we always see. May Allah bless you all in your efforts. Ameen".

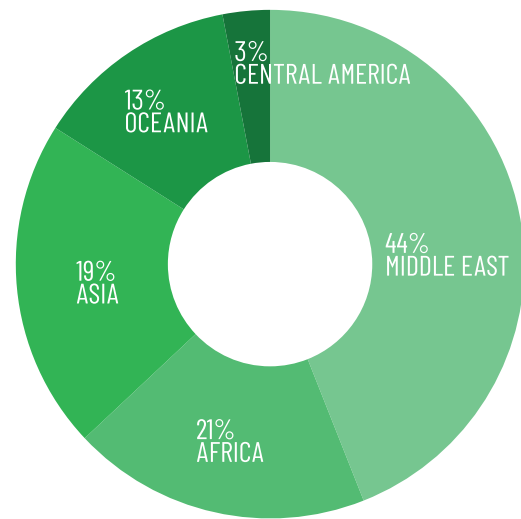
Roohi A



RAMADAN

MAA's Ramadan programme has evolved over the years to deliver more than just essential Food Aid to poor and needy people around the world during the blessed month of fasting. MAA has now focussed its efforts on expanding the Ramadan distribution to include Income Generating Gifts to beneficiaries to help them break the cycle of poverty.

The Ramadan programme covers families and individuals who are socially, financially, economically, and culturally disadvantaged and distressed. Whilst focusing on the poor and needy, we also focus on widows, orphans, the disabled, destitute, and the elderly.



BENEFICIARIES

538,527

SPEND

\$ 1,546,297







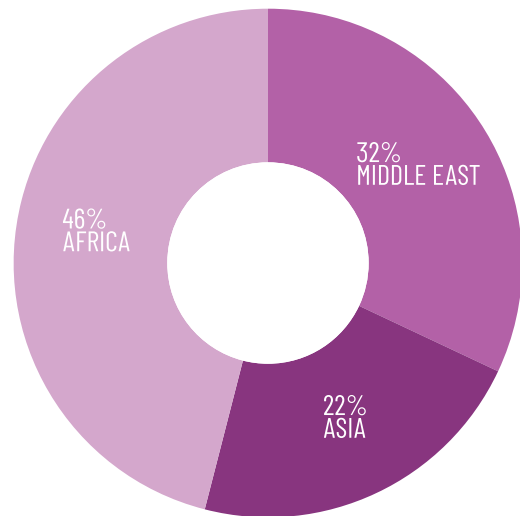
ORPHAN

MAA's Orphan Aid programme is designed to address the basic needs of orphans and improve their lives in a way that respects the customs and traditions of the countries in which they reside.

The programme supports the orphan's health and educational needs, provides them with food, accommodation and clothing as well as takes care of their medical needs.

Operational Ethos:

Our Orphan Aid programme provides quality assistance to orphans regardless of their race, creed, or gender. Every effort is made to ensure that they receive the basic necessities of life.



BENEFICIARIES

17,775

SPEND

\$ 1,039,460







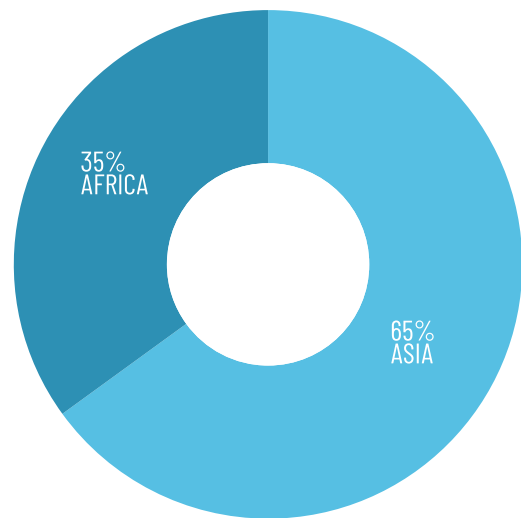
WATER

MAA believes that everyone should have access to clean water. This underpins all other aspects of development. Unfortunately, more than a billion people lack access to safe drinking water today.

Our WASH programmes include building Community Water Systems, Boreholes, Deep Water Wells and Shallow Water Wells besides building Latrines and Bathrooms.

Operational Ethos:

Our Water and Sanitation programmes incorporate building infrastructure, improving sanitation, and developing hygiene awareness.



BENEFICIARIES

453,090

SPEND

\$ 983,065





WATER WELLS

309
SHALLOW

70
SEMI DEEP

27
DEEP



WELLS & LATRINES

54



WATER SYSTEMS

34



HYGIENE STATION

2



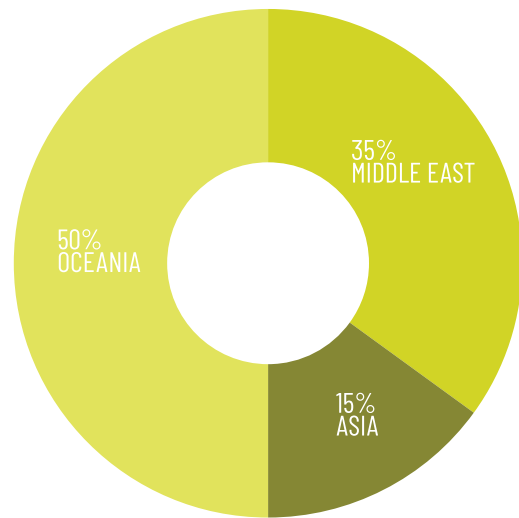


SDA

Within agriculture, sustainable farming systems are capable of maintaining their productivity and usefulness to society indefinitely. Such systems must be resource conserving, socially supportive, commercially competitive and environmentally sound.

Operational Ethos:

Implementing sustainable living is one of our major objectives. This involves agriculture and education initiatives, use of economic incentives and development of new and appropriate technologies. To help families maintain a stable income and make a change in their lives, these steps are very important.



BENEFICIARIES

48,194

SPEND

\$ 578,353







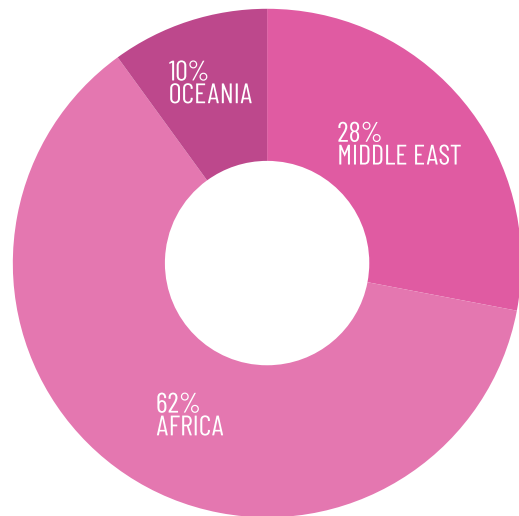
HEALTH

Without good health, the survival and economic self-sufficiency of individuals, and their communities, are in jeopardy. Today, the exorbitant costs involved have made even basic medical treatment inaccessible to the poor and needy.

MAA's Health and Medical programmes include providing Emergency Medical Aid as well as developing long-term health initiatives, such as training doctors, providing medical equipment for camps and hospitals and developing health awareness programmes.

Operational Ethos:

Our aim is to provide primary healthcare facilities and prevention of disease



BENEFICIARIES

34,828

SPEND

\$ 251,710







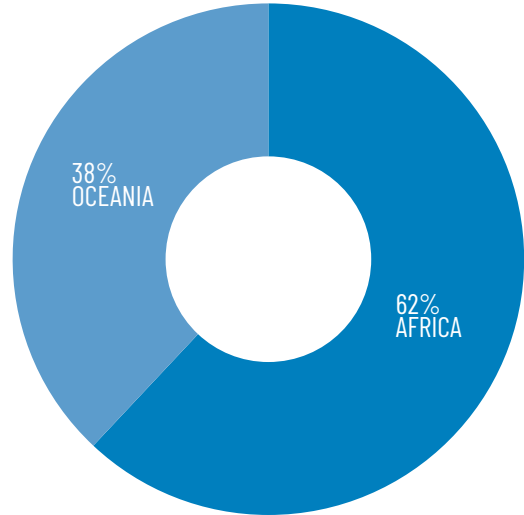
EDUCATION

Millions of children around the world do not have access to quality education due to the prohibitive costs. With their families struggling to even meet their essential needs like food and shelter, and with many children required to work to help support their families, it is impossible for them to seek and acquire an education.

Many children who do attend school receive an inadequate education because of poorly trained or underpaid teachers, overcrowded classrooms, or lack of basic education tools and books.

Operational Ethos:

MAA strives to educate and up skill people and the communities they live in by providing them essential education and vocational training with the aim to make them self-sustaining and financially independent.



BENEFICIARIES

5,298

SPEND

\$238,495





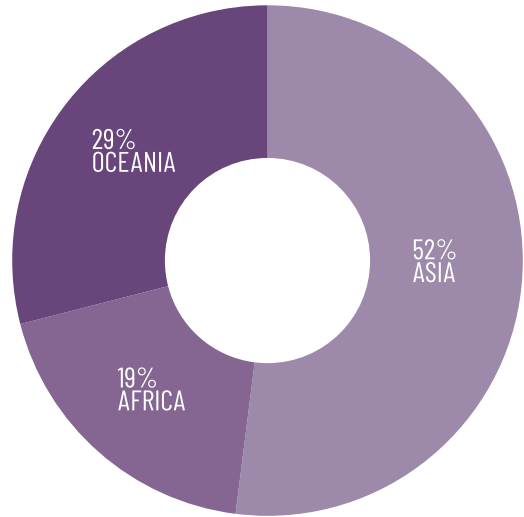


AQEEQAH

MAA conducts Aqeeqah or General Sacrifice in the neediest areas globally.

It is a Sunnah of the Prophet Muhammad (PBUH) to perform Aqeeqah for the child by slaughtering two goats or sheep for a boy and one sheep or goat for a girl, usually on the seventh day after the child is born.

Every year, thanks to this noble activity, thousands of beneficiaries around the world are able to enjoy a nutritious meal that is a change from their usual diet.



BENEFICIARIES

118,200

SPEND

\$ 135,878





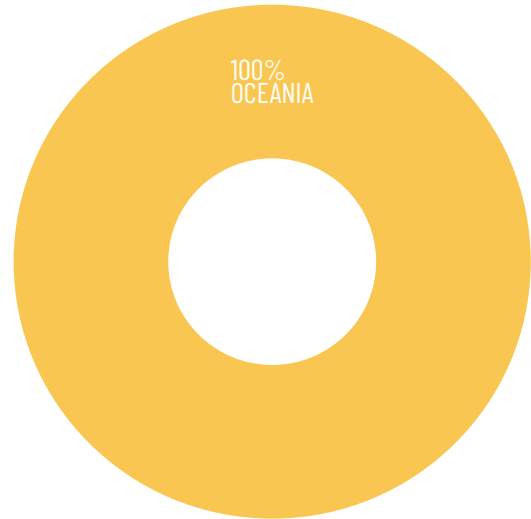
SHELTER

Every human being needs a decent place to live. Without the safety of a home, poverty and its effects damage all aspects of a family, the community, and their overall prosperity.

When disaster strikes, whether natural or man-made, and people are left on the streets with no place to call home, our first response is to accommodate people in Emergency Shelters but we are also committed to more long-term solutions.

Operational Ethos:

MAA builds both Emergency Shelters and Permanent Housing to address both short-term and long-term needs of those affected by disasters. We also undertake rebuilding of homes wherever possible.



100%
OCEANIA

BENEFICIARIES

100

SPEND

\$ 77,916



CASE STUDY:

FIJI, MODULAR HOMES

Cyclone and earthquake resistant Modular Homes are keeping communities safe.

In the South Pacific islands of Fiji, there is an on-going requirement for housing that is secure, rigid and affordable to counter the increased occurrence of devastating cyclones.

To address this, MAA International developed a plan to build Category-5 Cyclone Resistant and Earthquake Resistant Modular Housing that would not only safeguard people, but also help them re-integrate back into society in a confident and independent manner.

Vayana* is a 62-year-old widow who received assistance from MAA and DFAT as part of the Modular Homes Project in 2018/19. She lives in a very remote mountain village in the province of Ra, Fiji along with a disabled son, her niece and her daughter who is a single mother and who has two young children who attend the local primary school. A few years back, Cyclone Winston destroyed her previous home and forced her to use 3 metal sheds as a bedroom, living area and kitchen. All 3 shelters were open and exposed to the elements so no privacy was available. She had trouble getting people to help her with building a proper shelter due to her remote location in the mountains of Ra.

Thanks to the Modular homes project MAA did with DFAT, Vayana and her extended family now have a safe place to live that they can call home. Vayana has also been able to concentrate on growing her fruit and produce, and now regularly sells her passionfruit and pineapples at the main markets in Suva or Rakiraki because she is able to leave her children and grandchildren safely at home, where she knows they are secure.

For the beneficiaries of this project, having a safe, permanent dwelling helps improve their physical and mental health, and helps them focus more on building a better life.

This sustainable housing project demonstrates MAA's commitment to providing a smart solution to the housing problem in Fiji. MAA is supported by the Australian Government through the ANCP.

**Name changed to protect the privacy of the beneficiary.*

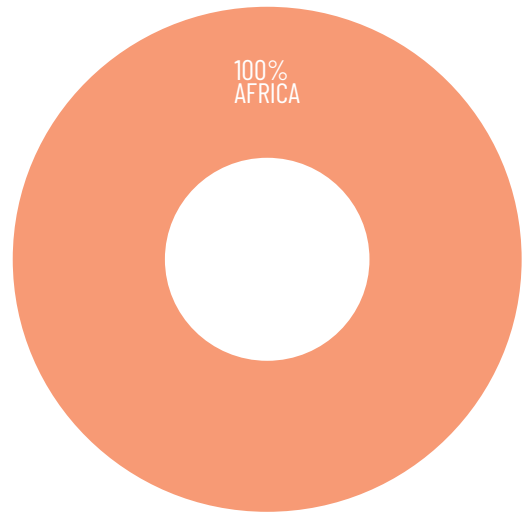


FOOD

Despite the best efforts of international aid agencies, the global food crisis continues to spiral out of control, especially in recent years. The direct impact of lack of food on the poor and needy is tremendous and this is the main reason why the food crisis is at the forefront of our agenda in MAA.

Operational Ethos:

MAA is committed to tackling the food crisis and its causes, with the aim of providing people and their communities' access to basic food with the aim to make them self-sufficient. We also ensure that Food Aid is culturally appropriate to each country where distribution takes place.



BENEFICIARIES

21,470

SPEND

\$ 69,234









DROUGHT APPEAL

MUSLIMS UNITED TO SUPPORT OUR FARMERS



CORPORATE STRUCTURE



OUR TEAM

GENERAL MANAGER

MARKETING

- Branding
- Marketing
- Fundraising
- Positioning
- Communication
- Events
- Institutional Relationships

TECHNOLOGY

- Website
- CRM
- Mobile App
- Productivity
- Telecom
- Field Technologies

FINANCE

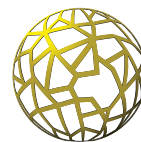
- Compliance
- Book Keeping
- Budgeting / Forecasting
- Payment Management
- Auditing
- Reporting
- Accreditations & Licensing

OPERATIONS

- Project Management
- Research & Analysis
- Partner Management
- Supply Chain Management
- Local Government Relations

SERVICES

- Complaints Handling
- Surveys
- Receipts
- Reporting
- Communications
- Volunteers Management
- Records Management
- Donor management



ACFID
MEMBER

Australian Charities and Not-For-Profits Commission (ACNC). As a registered charity, MAA complies with the ACNC Act 2012. We have also received the ACNC “Registered Charity Tick” which serves as a reassurance to our donors and stakeholders that MAA is transparent and accountable.

MAA is a full member of the Australian Council for International Development (ACFID) and therefore, a signatory of the ACFID Code of Conduct. As a result, we are committed to adhering towards a high standard of accountability and transparency. Respect, protection of human rights, being sustainable and fair, and open to continuous improvement form the foundations of MAA’s work. Any complaints related to alleged breaches of the code can be made to the ACFID at www.acfid.asn.au/content/complaints.



Australian Government

Department of Foreign Affairs and Trade



In 2017, MAA became the first and only Islamic NGO to be accredited by the Australian Government's Department of Foreign Affairs and Trade (DFAT).

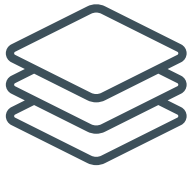
DFAT rigorously assessed our governance, program management capacity, policies, risk, and partner management.

Among other benefits, the accreditation means that MAA International is now also eligible to receive funding through the Australian NGO Cooperation Program (ANCP).

ANCP is a partnership between the Australian Government and accredited Australian NGOs and is the Australian Government's longest running and largest NGO program.

The ANCP supports community-based projects that have a direct and tangible impact on reducing poverty in developing countries.

ANCP provides funding to MAA, as an accredited Australian NGO, to support projects in developing countries.



CORPORATE GOVERNANCE

Corporate governance is key to everything we do.

- Our **constitution** represents the overarching rules of the organisation. The constitution contains all the necessary rules reflecting the public benevolent institution (PBI) nature of the organisation.
- Our **strategic plan**, includes an annual operating plan and budget.
- The identification and **management of risks**.
- **Delegation** of day-to-day management authority, and segregation of duties.

Internal audit of controls and governance are integral parts of our day-to-day operations. Policies, Processes, Key Performance Indicators and Systems are in place to ensure effective governance.

Ongoing monitoring, reporting and internal controls are undertaken and reviewed by the executive team to ensure all operations are aligned to achieve the MAA's purpose.

The Board of Directors are integral to the above-mentioned internal control processes.



COMPLIANCE

Everyone at MAA takes compliance seriously.

Since mid 2012, MAA has never missed a compliance activity including meeting the ACNC, ATO, ACFID, State and Federal governments, and financial auditing compliance requirements.

We have a dedicated team who uphold, implement and adhere to both, Islamic values and Australian legislation. These values extend to our field partners.

MAA developed what may be considered the first system that conforms with Australian legislation, Islamic regulation and the ethos of donation management.

These systems are embedded in our technology and corporate processes. They are designed to ensure all funds received and disbursed are in full compliance with relevant legislation and requirements.



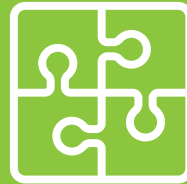
ACCOUNTABILITY

Striving to do the right thing in the right way, is something we take very seriously.

This means that all our actions are **accountable**, **transparent** and **professional**. We work hard to achieve **excellence** and above all, **sincerity** in everything we do.

We continually endeavour to improve the impact of the humanitarian aid we provide around the globe. We seek new and innovative methods and try to establish strong humanitarian relationships to increase the scope of our projects. MAA is continually developing new strategies to reduce operating costs.

Ultimately, we ensure that all stakeholders obtain the maximum impact from the work we undertake.



DIVERSITY

MAA has a strong ethos when it comes to diversity. Our staff are from **diverse cultural backgrounds** with experience in all parts/ aspects of operations. We speak over **14 languages** at MAA!

MAA has an equitable staff gender balance with approximately 37% of our staff being female.

Since 1989, MAA has operated in **over 35 countries** without discrimination on the basis of colour, race, ethnic background, gender or religion.

RISK MANAGEMENT

MAA takes risk-management seriously! Early identification and management of risk is necessary for MAA to continue delivering effective aid in an increasingly complex, challenging and changing environment. MAA adopts world-class risk management methodologies and frameworks, including the guidelines issued by DFAT-Aid- Programming Guide (version March 2017) for Risk Management.

Risk management involves thinking about, understanding, regularly monitoring risks, and taking mitigation actions when necessary.

MAA manages risk at the strategic, operational and managerial levels.

Risk Management is an ongoing process that involves:

- identifying and analysing potential risks and opportunities throughout the aid management cycle.
- developing proportionate and defensible strategies to balance risk and benefit, and enable sound decisions about whether to start, continue, modify or conclude an aid investment.
- monitoring risk—including through internal and external discussions—and updating risk registers.
- when necessary, escalating risk to the attention of higher decision-makers or forums.

A photograph showing a group of people, including a woman in a red hijab, carrying boxes and bags of supplies on a dirt path. The boxes have the MAA logo on them. The scene is outdoors, with a dirt path and green grass in the foreground.

Effective risk management is about being open to, and actively managing, an acceptable level of risk in order to achieve effective development outcomes.

MAA's risk management covers due diligence assessment of delivery partners; evaluation financial systems; fraud control and anti-corruption efforts; and child protection safeguards.



The NGO sector is a dynamic and often challenging environment to work in. MAA considers the safety and security of employees and volunteers as a top priority, which is why we partner with International SOS. They provide first class medical and security assistance 24/7, ensuring our team is safe and healthy when carrying out core business activities internationally.



CHILD PROTECTION

During the course of executing aid projects with different partners, contact with children may occur. While it may not be possible to eliminate all risks related to child exploitation, endangerment and abuse, careful planning and risk management can reduce these concerns considerably.

Safeguarding children refers to the broad obligation of officers and partners to ensure MAA programmes and operations do not expose children to the risk of abuse and exploitation. It also ensures that any concerns about children's safety within the communities MAA and partners work in are appropriately reported. Direct and indirect risks to children must be considered as part of the design and implementation phases in MAA projects.

WORKPLACE LAWS

MAA is committed to complying with all workplace laws. To ensure that all those who work with us are treated fairly and with respect, we are compliant with:

- Fair Work Act 2009
- Work Place Gender Equality Act 2012
- Privacy Act 1988

Workplace practices and internal policies are regularly reviewed to ensure compliance.



AUDITED FINANCIAL REPORT



MAA International Limited
ACN 094 333 561

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W www.cjeffery.com.au

PARTNERS
Jonathan R Blake
Mark G Arthur
William R Matley

AUDITOR'S INDEPENDENCE DECLARATION UNDER SECTION 60-40 OF THE AUSTRALIAN CHARITIES AND NOT-FOR-PROFITS COMMISSION ACT 2012

TO THE MEMBERS OF
MAA International Limited

I declare that, to the best of my knowledge and belief, during the year ended **31 December 2019** there have been:

- i) no contraventions of the auditor independence requirements of the Australian Charities and Not-for-profits Commission Act 2012 in relation to the audit; and
- ii) no contraventions of any applicable code of professional conduct in relation to the audit.

Crispin & Jeffery
Chartered Accountants
Level 16, 68 Pitt Street
Sydney, NSW, 2000

Mark G Arthur

Sydney

Dated this 8th day of March 2020

Please note: The Financial Report covers the 12-months period / from 1 January to 31 December 2019



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PARTNERS
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Mark G Arthur
William R Matley

INDEPENDENT AUDITOR'S REPORT

To the Members of MAA International Limited

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of MAA International Limited (the Company), which comprises the statement of financial position as at **31 December 2019**, the statement profit and loss and other comprehensive income, the statement of cash flows and the statement of changes in equity for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the statement by members of the Board.

In our opinion, the accompanying financial report is in accordance with Division 60 of the Australian Charities and Not-for-profits Commission Act 2012, including:

- a) giving a true and fair view of the company's financial position as at **31 December 2019** and of its financial performance for the year ended on that date; and
- b) complying with Australian Accounting Standards (Reduced Disclosure Requirements) and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Company in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration under the Australian Charities and Not-for-profits Commission Act 2012, which has been given to the directors of the Company, would be in the same terms if given to the directors as at the time of this auditor's report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Please note: The Financial Report covers the 12-months period / from 1 January to 31 December 2019



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E staff@cjeffery.com.au
W www.cjeffery.com.au

PARTNERS
Jonathan R Blake
Mark G Arthur
William R Matley

Other Information

The Board is responsible for the other information. The other information comprises the information included in the annual report for the year ended **31 December 2019**, but does not include the financial report and our auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Directors for the Financial Report

The Directors of the company are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations), and the ACNC Act, and are appropriate to meet the needs of the members. The Directors' responsibility also includes such internal control as the Directors determine is necessary to enable the preparation of a financial report that is free of material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

Please note: The Financial Report covers the 12-months period / **from 1 January to 31 December 2019**



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A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at: <http://www.auasb.gov.au/Home.aspx>. This description forms part of our auditor's report.

Crispin & Jeffery
Chartered Accountants
Level 16, 68 Pitt Street
Sydney, NSW, 2000

Mark G Arthur

Sydney

Dated this 8th day of March 2020

Please note: The Financial Report covers the 12-months period / from 1 January to 31 December 2019

MAA International Limited
ACN 094 333 561

DIRECTORS' REPORT
FOR THE YEAR ENDED 31 DECEMBER 2019

The directors present their report on MAA International Limited for the financial year ended 31 December 2019.

1. General information

Information on directors

The names of each person who has been a director during the year and to the date of this report are:

Madenia Abdurahman, Director;
Aziz Bhimani, Director;
Foezullah Dewan, Director;
Justin Ridhwan Hannan, Director;
Ayman Eldemallawy, Director (resigned 27/10/2019);
Ahmed Mayat, Director (resigned 08/12/2019);
Mohammad Kandil, Director;
Geoffrey Lawton, Director (resigned 22/03/2019).

Directors have been in office since the start of the financial year to the date of this report unless otherwise stated.

Principal activities

The principal activity of MAA International Limited during the financial year was related to activities associated with charitable, emergency relief and sustainable development aid to support and assist the world's poorest and most needy communities regardless of race, creed or nationality.

No other significant changes in the nature of the Company's activity occurred during the financial year.

Members' guarantee

MAA International Limited is a company limited by guarantee. In the event of, and for the purpose of winding up of the company, the amount capable of being called up from each member and any person or association who ceased to be a member in the year prior to the winding up, is limited to \$100 for members that are corporations and \$100 for all other members, subject to the provisions of the company's constitution.

2. Other information

Future developments and results

The surplus from the ordinary activities for the financial year amounted to \$1,530,045 (2018: \$2,197,077)

During the financial year, the Board continued to oversee the strategic direction of MAA International Limited under the leadership of the Chief Executive Officer and the team has been restructured, with some new roles and staff appointment, to facilitate more effective operations and service delivery.

In addition, the processes, policies and systems adopted by MAA International Limited have been updated to align with best practice.

Please note: The Financial Report covers the 12-months period / from 1 January to 31 December 2019

MAA International Limited
ACN 094 333 561

DIRECTORS' REPORT
FOR THE YEAR ENDED 31 DECEMBER 2019

Meetings of directors

| | Directors' Meetings | |
|-----------------------|---------------------------|-----------------|
| | Number eligible to attend | Number attended |
| Madenia Abdurahman | 9 | 7 |
| Aziz Bhimani | 9 | 8 |
| Foezullah Dewan | 9 | 8 |
| Justin Ridhwan Hannan | 9 | 9 |
| Ayman Eldemallawy | 8 | 3 |
| Ahmed Mayat | 9 | 7 |
| Mohammad Kandil | 9 | 8 |
| Geoffrey Lawton | 2 | 1 |

CEO resignation

As at 31 December 2019, the Board accepted the resignation of Sheikh Hassan Elsetohy. The Board will be seeking to make a replacement appointment as soon as possible.

Post balance sheet events

No matters or circumstances have arisen since the end of financial year, which affected or may significantly affect the operations of the entity or its results or the state of its affairs in subsequent financial years.

Auditor's independence declaration

The auditor's independence declaration under section 60-40 of the Australian Charities and Not-for-profits Commission Act 2012, for the year ended 31 December 2019 has been received and can be found on page 4 of the financial report.

Signed in accordance with a resolution of the Board of Directors:



Director: Madenia Abdurahman (Feb 28, 2020)



Director: Justin Hannan (Mar 8, 2020)

Dated this 28 day of February 2020

Please note: The Financial Report covers the 12-months period / from 1 January to 31 December 2019

MAA INTERNATIONAL LIMITED
INCOME STATEMENT FOR THE
12 MONTHS ENDED 31 DECEMBER 2019

| | 12 months 31 December 2019 | 12 months 31 December 2018 |
|--|--|-------------------------------|
| | \$ | \$ |
| Revenue | | |
| Donations and Gifts | - | - |
| | Monetary | 15,979,281 |
| | Non-monetary | - |
| Legacies and Bequests | - | - |
| Grants | - | - |
| | Department of Foreign Affairs and Trade | 150,000 |
| | Other Australian | - |
| | Other Overseas | - |
| Investment Income | 17,774 | 33,121 |
| Other Income | 3,565 | 2,534 |
| Revenue for International Political or Religious Adherence Promotion Programs | - | - |
| TOTAL REVENUE | 16,150,620 | 15,247,751 |
| EXPENDITURE | | |
| International Aid and Development Programs Expenditure | | |
| International programs | | |
| | Funds to international programs | 10,448,717 |
| | Program support costs | 534,683 |
| Community Education | - | - |
| Fundraising Costs | | |
| | Public | 602,564 |
| | Government & Multi Laterals | - |
| Accountability and Administration Non-Monetary Expenditure | 2,683,411 | 1,801,146 |
| | - | - |
| Total international aid and development programs expenditure | 14,269,375 | 13,050,674 |
| International Political or Religious Adherence Promotion Programs Expenditure | | |
| Domestic Programs Expenditure | 351,200 | |
| TOTAL EXPENDITURE | 14,620,575 | 13,050,674 |
| EXCESS / (SHORTFALL) OF REVENUE OVER EXPENDITURE | 1,530,045 | 2,197,077 |
| Other Comprehensive Income | | |
| TOTAL COMPREHENSIVE INCOME | 1,530,045 | 2,197,077 |

- The financial statements are general purpose financial statements that have been prepared in accordance with the Australian Accounting Standards - Reduced Disclosure Requirements and the Corporations Act 2001.
- MAA does not include non-monetary income or expenditures in its financial statements.
- No part of collected donations were used for any political, religious or advocacy purposes.
- These summary financial reports have been prepared in accordance with the requirements set out in the ACFID Code of Conduct. For further information on the Code, please refer to the ACFID Code of Conduct Implementation Guidance available at www.acfid.asn.au.
- To obtain the full set of audited financial statements please refer to www.acnc.gov.au and click on tab "Find a charity".

Please note: The Financial Report covers the 12-months period / from 1 January to 31 December 2019

MAA INTERNATIONAL LIMITED
STATEMENT OF FINANCIAL POSITION
12 MONTHS ENDED 31 DECEMBER 2019

| | 12 months 31 December 2019 | 12 months 31 December 2018 |
|--------------------------------------|-------------------------------|-------------------------------|
| | \$ | \$ |
| ASSETS | | |
| Current Assets | - | - |
| Cash and cash equivalents | 5,679,862 | 3,724,875 |
| Trade and other receivables | 111,118 | 102,690 |
| Inventories | - | - |
| Assets held for sale | - | - |
| Other financial assets | - | 413,867 |
| Total current assets | 5,790,980 | 4,241,432 |
| Non-Current Assets | - | - |
| Trade and other receivables | - | - |
| Other financial assets | 176,981 | - |
| Property, plant and equipment | 2,179,871 | 2,233,810 |
| Investment property | - | - |
| Intangibles | - | - |
| Other non-current assets | - | - |
| Total non-current assets | 2,356,852 | 2,233,810 |
| TOTAL ASSETS | 8,147,832 | 6,475,242 |
| LIABILITIES | | |
| Current Liabilities | - | - |
| Trade and other payables | 76,083 | 77,676 |
| Borrowings | - | - |
| Current tax liabilities | - | - |
| Other financial liabilities | - | - |
| Provisions | 128,924 | 128,663 |
| Other | 68,529 | - |
| Total current liabilities | 273,536 | 206,339 |
| Non-current liabilities | - | - |
| Borrowings | - | - |
| Other financial liabilities | - | - |
| Provisions | 19,153 | 38,893 |
| Other | 95,088 | - |
| Total non-current liabilities | 114,241 | 38,893 |
| TOTAL LIABILITIES | 387,777 | 245,231 |
| NET ASSETS | 7,760,056 | 6,230,011 |
| EQUITY | | |
| Reserves | 6,230,011 | 4,032,934 |
| Retained Earnings | 1,530,045 | 2,197,077 |
| TOTAL EQUITY | 7,760,056 | 6,230,011 |

- The financial statements are general purpose financial statements that have been prepared in accordance with the Australian Accounting Standards - Reduced Disclosure Requirements and the Corporations Act 2001.
- To obtain the full set of audited financial statements please refer to www.acnc.gov.au and click on tab Find a charity.
- These summary financial reports have been prepared in accordance with the requirements set out in the ACFID Code of Conduct. For further information on the Code, please refer to the ACFID Code of Conduct Implementation Guidance available at www.acfid.asn.au.

Please note: The Financial Report covers the 12-months period / from 1 January to 31 December 2019

MAA INTERNATIONAL LIMITED
STATEMENT OF CHANGES IN EQUITY FOR THE
12 MONTHS ENDED 31 DECEMBER 2019

| | Retained Earnings | Reserves | Total |
|---|-------------------|----------|------------------|
| | \$ | \$ | \$ |
| Balance at Beginning 1 January 2019 | 6,230,011 | - | 6,230,011 |
| Adjustments or changes in equity due to, for example, adoptions of new accounting standards | - | - | - |
| Items of other comprehensive income | - | - | - |
| Excess of revenue over expenses | 1,530,045 | - | 1,530,045 |
| Other amounts transferred (to) or from reserves | - | - | - |
| Balance at 31 December 2019 | 7,760,056 | - | 7,760,056 |

- The financial statements are general purpose financial statements that have been prepared in accordance with the Australian Accounting Standards - Reduced Disclosure Requirements and the Corporations Act 2001.
- To obtain the full set of audited financial statements please refer to www.acnc.gov.au and click on tab Find a charity.
- These summary financial reports have been prepared in accordance with the requirements set out in the ACFID Code of Conduct. For further information on the Code, please refer to the ACFID Code of Conduct Implementation Guidance available at www.acfid.asn.au.

Please note: The Financial Report covers the 12-months period / from 1 January to 31 December 2019






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TRUSTED
-CHARITY-


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STANDARDS, CODES OF CONDUCTS, ACCREDITATIONS, AND COMPLIANCE

MAA International takes compliance, standards, and work-ethics seriously. We aim to maintain the highest levels of standards in everything we do. Our work is also guided by these additional codes of conduct and standards, which we observe and adhere to:

- Australian Charities and Not-For-Profits Commission (ACNC)
- MAA International is a registered charity with the ACNC, which means that MAA International adheres and complies with the ACNC Act 2012. We have also received the ACNC “Registered Charity Tick” which serves as a reassurance to our donors and stakeholders that MAA is transparent and accountable.
- Australian Council for International Development (ACFID).
- MAA International is an active member of ACFID. We are a signatory to the ACFID Code of Conduct and are committed to adhering to its high standards of corporate governance, public accountability, and financial management.
- Complaints relating to alleged breaches of the code can be made to the ACFID Code of Conduct Committee via www.acfid.asn.au/code-of-conduct/complaints.

LEGISLATION

MAA is committed to complying with all legislation. To ensure that all those who work with us are treated fairly and with respect, we are compliant with:

- Fair Work Act 2009
- Work Place Gender Equality Act 2012
- Privacy Act 1988
- Fundraising Institute of Australia Principles and Standards of Fundraising Practice
- Australian Direct Marketing Association Code of Practice
- MAA International Code of Conduct
- For more details about these codes and standards, visit www.maainternational.org.au

OUR AUDITORS

Crispin and Jeffery
Level 2, 57 Grosvenor Street
Neutral Bay, NSW 2089
Australia

WE VALUE YOUR FEEDBACK

At MAA, we welcome and value all feedback, complaints, or suggestions. These may be made by following our Complaint Policy Procedure. You can contact us through the following channels:



mail@maainternational.org.au



www.maainternational.org.au



Freecall 1800 100 786 or
(02 8016 9500)



PO Box 395 Bankstown, NSW 2200

All feedback and complaints will be handled in accordance with our privacy policy and will be directed to the relevant department for consideration and resolution.

VISIT US IN PERSON



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Victoria Office

Level 1, 8/6 Motto Drive,
Coolaroo, VIC 3048

Perth Office

41 South Tce,
Como, WA 6152

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ABN: 23056512958 | CFN: 12615
Published April 2020 by MAA
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